

NHIC, Corp. DME MAC Jurisdiction A Outreach & Education

The primary responsibility of the Outreach & Education Team is to provide education, through various venues, to assure that DMEPOS suppliers are fully knowledgeable about the Medicare DME MAC program and provisions to ensure accurate, efficient claims processing.

The Outreach & Education Team can be reached by calling **781-741-3950** and should be contacted for:

- Educational Seminars/Workshops/
Online Training/Teleconferences
- Educational Materials/Publications/Web site
- Ask-the-Contractor Teleconferences
- Trade Shows/Association Meetings/
Other Partnering Opportunities
- Provider Communications Advisory Group
- Complex/Global Issues Requiring
Education

Outreach Specialists (formerly known as Ombudsmen) **Primary Territory Listing & State Association Assignment**

The Outreach Specialists coordinate with supplier associations/organizations, billing services, industry organizations, medical societies, the POE Advisory Group and individual suppliers to ensure targeted educational efforts are both meaningful and helpful to the supplier community as a whole.

<p><i>Liz Daniels</i> Pennsylvania Pennsylvania Association of Medical Suppliers (PAMS)</p>	<p><i>Jim Hardiman</i> New Jersey and New York City (NYC Area codes: 212, 347, 646, 718, 917) Jersey Association of Medical Equipment Suppliers (JAMES)</p>
<p><i>Becky Magdycz</i> Delaware, Maryland, District of Columbia & Outside Jurisdiction A Maryland National Capital Home Care Association (MNCHA)</p>	<p><i>Judie Roan</i> New England (CT, ME, MA, NH, RI & VT) New England Medical Equipment Dealers (NEMED)</p>

<p><i>Mindy Schuler</i> New York (NY Area Codes: 315, 516, 518, 585, 607, 631, 716, 845, 914) New York Medical Equipment Providers (NYMEP)</p>
<p><i>Amy Capece</i> Manager 781-741-3942 or 570-332-6353</p>