

DMERC A Top Ten ANSI Errors

January – March 2006

Claim Submission Errors (CSEs) are errors made on a claim that would cause the claim to reject upon submission to the Region A Durable Medical Equipment Regional Carrier (DMERC A). As part of the Program Education & Training (PET) requirements, CSEs must be tallied and analyzed for educational purposes to reduce the CSE rate. The top ten ANSI CSEs for January 1, 2006, through March 31, 2006, are provided in the following chart. The total number of ANSI errors for this period was 227,585.

| Claim Submission Error | Description | Error # | Errors |
|---|--|----------------|---------------|
| Procedure Code/Modifier Invalid | The procedure code and/or modifier used on this line is invalid. | 40022 | 33,738 |
| Invalid/Unnecessary CMN Question | The question number entered is not valid for the DMERC CMN you are sending. | 40068 | 33,473 |
| Dates of Service Invalid with Procedure | The procedure code used is not valid for the dates of service used. | 40073 | 18,436 |
| Pointer 1 Diagnosis Invalid | The diagnosis reference number entered is missing or invalid. | 20269 | 15,847 |
| Pointer 2 Diagnosis Invalid | The diagnosis reference number entered is missing or invalid. | 20270 | 8,863 |
| Billing Provider Secondary ID Invalid | Secondary provider ID is invalid. | 20011 | 7,631 |
| Capped Rental K Modifier Missing | Required capped rental K modifier is missing from the claim. | 40021 | 7,596 |
| Subscriber ID Code Invalid | The qualifier identifying the subscriber is invalid. | 20025 | 5,972 |
| Ordering Provider Secondary ID Invalid | The ordering physician UPIN number is in an invalid format. | 20143 | 5,613 |
| Service Date Greater Than Receipt Date | The date of service on the claim is after the date the DMERC received the claim. | 40037 | 5,284 |

Make it a goal to reduce the number of CSEs by taking the extra time to review your claims before submission to ensure that all the required information is on each claim. DMERC A will continue to provide information to assist you in reducing these errors and increasing claims processing efficiency.

Please take advantage of the information in this chart, and share it with your colleagues!