

DME MAC Jurisdiction A

DME MAC Contractors Conduct Teleconference to Introduce National Comprehensive Error Rate Testing (CERT) Education Initiative (CMS Message 2009-12-22) ([GEN](#))

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DME MAC Contractors Introduce National Comprehensive Error Rate Testing (CERT) Education Initiative In Special “Ask-The-Contractor Teleconference” January 13, 2010

The Department of Health and Human Services and the Centers for Medicare & Medicaid Services recently revised and improved its calculations of Medicare fee-for-service error rates in 2009. Strengthening this process has resulted in increased audits and requests for additional documentation to support payment of supplier claims.

In a unique approach to reducing common CERT error rates, DME MAC Jurisdictions A, B, C, and D have collaborated to form the DME MAC CERT Education Task Force. The Task Force has identified common national errors and has developed consistent educational messages which will be used by all four DME MAC jurisdictions in support of reducing errors. Learn how participation in new CERT education initiatives will help reduce errors and improve your responses to documentation requests.

The Director of the Division of Contractor Provider Communications for CMS will introduce the new education initiative. Members of the DME MAC CERT Education Task Force will share important details on CERT education during the special Ask-the-Contractor teleconference Wednesday, January 13, 2009 at 2 p.m. ET/ 1 p.m. CST.

Conference call details:

Date: January 13, 2010
Conference Title: DME MAC CERT Education Task Force National Call
Time: 2:00 p.m. – 3:30 p.m. ET

In order to receive the call-in information, **you must register for the call.** It is important to note that if you are planning to sit in with a group, only one person needs to register to receive the call-in data. This registration is solely to reserve a phone line, NOT to allow participation.

Registration will close at 2:00 p.m. ET on January 12, 2010, or when available space has been filled. No exceptions will be made, so please be sure to register prior to this time.

1. To register for the call participants need to go to: <http://www.eventsvc.com/palmettogba/011310>
2. Fill in all required data.
3. Verify your time zone is displayed correctly the drop down box.
4. Click “Register”.
5. You will be taken to the “Thank you for registering” page and will receive a confirmation email shortly thereafter. *Note: Please print and save this page, in the event that your server blocks the confirmation emails. If you do not receive the confirmation email, please check your spam/junk mail filter as it may have been directed there.*