

# Provider Education

## Medicare Part B



**Ask the Contractor Teleconference  
December 20, 2007  
Topic: Non Physician Practitioners  
Questions and Answers**

Contractor General Comment: Please note that the transcript of these questions was edited to allow for the greatest dissemination of information to the widest audience.

**Question 1:** My claims are not crossing over to other insurances. Where do I get the crossover list of insurance companies?

**Answer 1:** Information on the crossover process is on our Web site, [www.medicarenhic.com](http://www.medicarenhic.com). Simply click on EDI, EDI Guides & Links, and the COB Insurer list and the Medigap list. The Medigap list will also link you to the CMS Web site for COBA listings. If your office would like an automatic crossover set up between Medicare and the patient's secondary insurance, the patient must contact their secondary insurance to find out if their secondary insurance has the ability to do so. All automatic crossovers with Medicare are done through secondary insurance.

**Question 2:** Could you repeat the information regarding shared visits and prolonged services? Does it apply to outpatient settings?

**Answer 2:** The split/shared E/M visit applies only to selected E/M visits and settings (i.e. hospital, office and non facility clinic visits, and prolonged visits associated with these E/M visit codes). Yes, it applies to inpatient, outpatient and office services. The services are submitted under 1 provider of the same group.

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